Empowerment and inclusion
Strategic framework 2015
Acknowledgements

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Empowerment and inclusion

Social inclusion strategic framework 2015

When Sightsavers was founded in 1950, its goal was to transform the lives of visually impaired people in Africa, through education and livelihoods. Since then, our focus has expanded to address the prevention of blindness, provision of eye services and the elimination of neglected tropical diseases (NTDs). This document provides our framework on social inclusion¹ and identifies our main areas of future work. It explains our rights-based approach of mainstreaming disability throughout our programming and operations, and it complements our other global strategies on eye health, education and research. It also explains our aim to support targeted interventions which redress the inequalities experienced by people with disabilities in the countries where we work.

¹ Social inclusion activities are articulated as a thematic priority within Sightsavers’ Strategic Framework: Making the Connections (2012-18).
Background

A socially inclusive society is one in which all people enjoy the same rights and where no one experiences stigma and discrimination.

People may be discriminated against for different reasons but the outcomes are often the same. For individuals, discrimination can lead to poverty, lack of protection and disenfranchisement. More broadly, the marginalisation of individuals serves to weaken social cohesion and contributes to conflict and economic and social inequalities. In order to achieve the goal of a socially inclusive society, individuals and groups who are marginalised or excluded need to claim, and exercise, their rights and responsibilities. Institutions should recognise those rights and be responsive to the needs of all members of society.

People with disabilities, who make up an estimated 15% of the world’s population, are among the most marginalised people in the world. Over 80% of people with disabilities live in low- and middle-income countries, where they are over-represented among the poor. Yet people with disabilities are often disregarded in development planning, which means their needs and interests are not addressed. This oversight has a negative impact on their ability to transcend poverty. It limits their contribution to and participation in society and contributes to further exclusion. Women and girls with disabilities face additional challenges due to gender inequality.

This strategic framework clarifies what disability inclusion means for Sightsavers and sets out how we can embed it throughout our organisation. It outlines an ambitious programme of what we aspire to achieve, in collaboration with people with disabilities, to achieve our vision: a world where no one is blind from avoidable causes and where visually impaired people participate equally in society.

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**Acronyms**

- NTDs: Neglected tropical diseases
- MDA: Mass drug administration
- DPOs: Disabled People’s Organisations

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2. Institutions’ refers to both formal and informal structures from families and households to civil society organisations, governments and the private sector. [BACK]

Our approach to social inclusion is based on a theory of change that aims to fulfil the human rights established in the UN Convention on the Rights of People with Disabilities (UNCRPD). We recognise that change is complex, but see three interrelated pathways as critical:

A  **Human rights policies and laws are in place and implemented by national governments.** This requires legislative and governmental accountability, effective legal mechanisms and citizen engagement.

B  **People with disabilities have equality of opportunity.** This means being able to access services such as education, health and legal protection.

C  **Stigma and discrimination are addressed.** These are often deep-rooted causes of marginalisation. While challenging to address, building acceptance of diversity is crucial to lasting social change.

### Ultimate aims

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<thead>
<tr>
<th>Human rights enjoyed by all</th>
<th>Marginalised groups</th>
<th>People with disabilities</th>
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### Individual and group empowerment

<table>
<thead>
<tr>
<th>Policy domain</th>
<th>Human rights policies</th>
<th>Equality of opportunity</th>
<th>Stigma and discrimination removed</th>
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<table>
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<tr>
<th>Societal domain</th>
<th>Universally accessible services and systems</th>
<th>Recognition for marginalised groups</th>
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<tbody>
<tr>
<td>Recognition for marginalised groups</td>
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<td>Rights holders assert their rights</td>
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<td>Access to information on human rights</td>
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Areas of focus

Achievement of our vision will be informed by these pathways. An inclusive eye health programme, for example, will be based on:

A. an understanding of the health legislation and policy framework from a disability perspective.

B. ensuring the quality, availability and accessibility of services.

C. tackling attitudes towards people with disabilities at family and community levels, as well as addressing the capacity of health workers to deliver services in a way that is non-discriminatory.

Based on our theory of change, for the duration of the current strategic framework, Sightsavers will be guided by the three pathways in focusing on mainstreaming disability inclusion within our existing portfolio and operations. We will also work with people with disabilities in order to support their efforts to claim and realise their rights through targeted, strategic interventions that contribute to their individual and collective empowerment.

Our strategy outlines seven strategic objectives (shown on pages 7-12), two of which are cross-cutting. All seven will ultimately contribute to addressing stigma and discrimination. Within each objective, we identify focus areas to be prioritised in the short term.

Sightsavers’ primary focus is on achieving equal rights for people with visual impairment. We aim to realise these rights by promoting the rights of all people with disabilities. Our overarching approach is via a pan-disability perspective, especially in relation to our advocacy work. People with visual impairment, however, do face specific challenges.

We will ensure, in line with our strategic vision, that the needs and interests of people who are blind or have low vision are a particular focus of our work.

4. Through making operational the existing organisational policies and commitments and utilising and adapting existing tools.
Mainstreaming inclusion in what we do

Objective 1: Mainstream disability inclusion in our health programmes

Health programmes are Sightsavers’ largest portfolio and area of particular expertise. This is where we have the opportunity to make the most impact for people with disabilities. By embedding inclusion in our eye health and NTD programmes we can deliver more effective programmes by reaching the most marginalised and ensure that infrastructure is accessible, that quality services are provided, and that referrals to other services (e.g. rehabilitation) are systematised. It means factoring in inclusive approaches at the start of planning to ensure that they are cost effective5 and sustainable. Sightsavers will adopt a phased approach to test our assumptions of what works through pilot initiatives. What we learn through these will inform other health programmes.

Priority focus

Strengthen disability-inclusive eye health programmes

Using existing disability mainstreaming tools and expertise6, Sightsavers will pilot an inclusive eye health initiative, in line with our eye health strategy7, in order to demonstrate a model approach for replication. The pilot will involve collaboration with new and existing partners. Tools will be developed and the process documented to maximise the learning.

Priority focus

Develop effective and inclusive NTD programmes

In line with NTD strategic approaches8 Sightsavers will identify entry points to ensure that people with disabilities are reached, for example, in mass drug administration (MDA) treatments. Initially, the knowledge gaps should be addressed through quantitative and qualitative data collection. Interventions may include expanding coverage surveys to include disability and/or testing the lessons of our disability data disaggregation pilot in test sites covering multiple NTDs. If the data confirms the need to strengthen the inclusiveness of NTD programmes, there may be several opportunities to expand coverage. These could include using Sightsavers’ connections to DPOs to share information and/or strengthening the capacity of community-directed distributors and partners to improve outreach.

Mainstreaming inclusion in what we do

Objective 2: Develop demonstrable models of effective inclusive education

Inclusive education is a fundamental driver of development. It enables children with disabilities to realise their rights, facilitating their participation in, and contribution to society; supports poverty reduction and can tackle discrimination through social integration. Efforts will be made to link education and inclusion programming where opportunities exist.

Objective 3: Scale up efforts to achieve diversity in the workplace

Diversity benefits any organisation. Sightsavers will work to strengthen our internal policies to support the recruitment and retention of people with disabilities.

Priority focus

Ensure Sightsavers is an employer of choice for people with disabilities

Sightsavers will strengthen efforts to ensure that more people with disabilities are recruited, and retained, at global and country office level and that measures are put in place to ensure that they progress and develop their careers on an equal basis. Senior leadership will oversee a human resources plan of action on organisational diversity, drawing on external expertise where relevant. We will work, for example, with disabled people’s organisations to help us overcome any barriers to employing people with disabilities.

Jenneh, who is blind, is thriving in her mainstream school in Sierra Leone and wants to be a teacher when she’s older.
Working with people with disabilities on strategic empowerment

Objective 4:
Support people with disabilities to realise their potential through determining, advocating for and claiming their rights (voice, agency and participation)

This outcome area relates to strategic interests (eg political rights) as opposed to practical needs. The premise is that people with disabilities experience barriers to claiming their rights in both societal and institutional spheres, but that “...with the right resources, people can find their own solutions...”

Priority focus

Promote political participation through inclusive elections

The right to vote is critical to democracy and the UNCRPD underscores the equal right of people with disabilities to participate in political life. Yet, in many countries people with visual impairment, for example, are not able to cast their vote independently because the mechanisms are not inclusive. Sightsavers will consolidate our learning from experiences in West Africa as well as that of other actors. Then, building on best practice we will work with electoral commissions and partners to ensure that future national, district and local elections are inclusive of people with disabilities.

10. Sightsavers sustainability statement.
11. UNCRPD, Article 29. ‘States Parties shall ...undertake to:
   a. Ensure that persons with disabilities can effectively and fully participate in political and public life on an equal basis with others... including the right and opportunity for persons with disabilities to vote and be elected, inter alia, by: i. Ensuring that voting procedures, facilities and materials are appropriate, accessible and easy to understand and use; ii. Protecting the right of persons with disabilities to vote by secret ballot in elections and public referendums...”
12. Eg UNDP, NDI, IDEA, IFES, MIUSA.
Objective 5: Facilitate economic independence of people with disabilities

Disability and economic poverty are inextricably linked. Investing in people with disabilities can also contribute to poverty reduction, reducing economic inequalities and greater social capital. Sightsavers will prioritise economic empowerment of the poorest people, noting that this area covers a broad range of possible interventions. We will evaluate economic empowerment interventions to develop a more cohesive approach and will increase our research into, for example, the impact of legislation on quotas, utility of training schemes, and what drives employer motivation in increasing participation in labour markets.

Priority focus

Promote inclusion in financial services for people with disabilities

Sightsavers will challenge the inequality that persists in the financial sector. Financial services, from microfinance bodies to banking institutions, can support economic independence. But they remain out of reach for many people with disabilities due to direct exclusion or indirect causes such as inaccessible buildings or ATMs. While some success has been achieved at policy level, implementation of inclusive practice remains a challenge. It must be a priority if people with disabilities are to be economically independent. Sightsavers has an advocacy role to play. We will set up a financial exclusion learning group to assess what can be learned from work in India and elsewhere on accessible banking.

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13. UNCRPD Article 27 Work and employment.[BACK]


15. See also: Marriott, A and Gooding, K (2007) Social Assistance and Disability in Developing Countries, DFID and Sightsavers.[BACK]

Cross-cutting

Objective A: Address gender inequalities and women’s empowerment

Women make up two-thirds of people who are blind. Contributing factors to this imbalance include the social barriers women experience in accessing eye health services. Women with disabilities are particularly marginalised, more likely to experience violence and less likely to benefit from development initiatives. Yet women’s roles within their families and communities make them drivers of development. Failure to address their specific needs can also have a detrimental impact on wider community development.

Sightsavers will design and implement programmes with a clear understanding of context-specific gender dynamics and will put in place mechanisms that do not further entrench negative cultural values. Gender will be a cross-cutting consideration throughout programming areas and targeted interventions will address context-specific needs and interests identified by women with disabilities.

Priority focus

Develop pilot interventions targeted towards realising the rights of women and girls with disabilities

We will establish connections with leading women’s rights networks in order to influence a disability perspective and/or develop targeted projects responding to specific needs and interests. We will collate good practice on promoting the rights of women and girls with disabilities to be shared and replicated.

Priority focus

Embed gender analysis in each programme development plan

Sightsavers will conduct gender analysis at the start of each health, education and inclusion programme to assess barriers and identify what needs to be done to ensure equal access to women and men, girls and boys.

Visually impaired young women take part in self-defence training in Bhopal, India.

18. UNCRPD, Article 6. 1. ‘States Parties recognize that women and girls with disabilities are subject to multiple discrimination, and in this regard shall take measures to ensure the full and equal enjoyment by them of all human rights and fundamental freedoms. 2. States Parties shall take all appropriate measures to ensure the full development, advancement and empowerment of women, for the purpose of guaranteeing them the exercise and enjoyment of the human rights ad fundamental freedoms set out in the present Convention’.

Sightsavers
Advocacy on disability rights is fundamental to implementation of the UNCRPD and integral to both our mainstreaming and targeted inclusion objectives. This means identifying the most strategic entry points at each level in order to raise the visibility of disability rights, and effect greater inclusion. **Sightsavers will strengthen country level advocacy planning as an integral aspect of programme planning**, benefiting from technical resources from the global policy and advocacy team and joining up advocacy initiatives where possible 19.

**Priority focus**

**Greater joined up national and global UNCRPD advocacy efforts**

Sightsavers will assess the knowledge gaps among people with disabilities and other stakeholders (eg decision-makers) on the UNCRPD and national disability legislation. Activities may include designing ways to raise awareness of the UNCRPD with partners; delivering advocacy training for partners; and promoting greater and more proactive engagement by country offices with national disability organisations to develop common priorities and maximise impact.

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19. This priority compliments the Sightsavers global advocacy and policy team’s influencing strategy. [BACK]
Applying the strategy

Accountability, capacity building and institutionalisation

This strategy, while reflecting Sightsavers’ longer-term aspirational perspective, is based on a pragmatic approach which sets out what we plan to achieve within the timeframe of the current strategic framework. In the period 2015-2018, Sightsavers will concentrate on the priority focus areas outlined above and the mechanisms required to establish social inclusion as integral to our programme delivery. Sightsavers monitors its impact globally using the strategy, implementation and monitoring (SIM) card tool. In order to measure progress on inclusion, our strategic objective has been revised to: Demonstrate effective approaches that impact positively on the inclusion, and empowerment, of people with disabilities. A more detailed implementation toolkit will be developed, but key elements of that toolkit will emphasise:

- the importance of **ownership and leadership** in moving forwards on identified priorities.
- the need for robust **monitoring and accountability** mechanisms in order to measure progress.
- **capacity-building and investments in technical expertise** in order to build consensus on a common vision of disability inclusion and development of the technical skills required to deliver.
- **learning** through research, documentation and piloting new and innovative approaches; communicating lessons and supporting replication.

Susan (left) and her friend Jessica learn by sorting shapes in their classroom at Bishop Willis school in Uganda.
Empowerment and inclusion

**Mainstreaming**

**Inclusive health**
**Priority focus**
Strengthen disability-inclusive eye health programmes

**Priority focus**
Develop effective and inclusive NTD programmes

**Inclusive education**
**Priority focus**
Demonstrate scalable, cost-effective approaches to education for children with disabilities

**Organisational diversity**
**Priority focus**
Ensure Sightsavers is an employer of choice for people with disabilities

**Cross-cutting**

**Equal rights for women and girls with disabilities**
**Priority focus**
Develop pilot interventions targeted towards realising the rights of women and girls with disabilities

**Priority focus**
Embed gender analysis in each programme development process and targeted interventions for women and girls with disabilities

**Influencing**
**Priority focus**
Greater joined up national and global UNCRPD advocacy efforts
Empowerment of women and men with disabilities

Voice, agency and participation

Priority focus
Promote the inclusion of people with visual impairment in electoral process

Economic empowerment

Priority focus
Promote inclusion in financial services for people with disabilities

“I used to sit inside the house and my wife used to go to work and support me. People thought I was unproductive and pitied me. Now I earn myself, I’m very happy.”
Sankarlal Sansi
We work with partners in developing countries to eliminate avoidable blindness and promote equal opportunities for people with disabilities

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