

Sightsavers supporter promise

March 2026



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Together we're doing the amazing job of restoring sight, preventing sight loss, and campaigning for a world where everyone can participate equally in society without fear of stigma or discrimination. We couldn't do it without you.

We're so grateful for your support

We value your trust highly. So when you make the decision to support us, we make these promises to you.

- We promise to put our beneficiaries first and spend our money in the way that's best for them.
- We promise not to sell your data.
- We promise not to share your data with others for their own use.
- We promise to keep you informed about our work and what we're achieving with your money.
- We promise to raise money honestly and properly.
- We promise to follow your instructions on how we can contact you.
- We promise we will only phone you if you have given us your permission. We don't make cold calls via telephone to members of the public.
- We promise to monitor our call centre and our suppliers to make sure they share our high standards.
- We promise to listen to you and offer a friendly and personalised experience.

Sightsavers is registered with the Fundraising Regulator, which oversees our fundraising obligations and regulates our work, and is a member of the Data and Marketing Association. We comply with all relevant laws and follow best practice. We are committed to The Fundraising Promise and adhere to the Fundraising Regulator's Fundraising Code of Practice.

You'll be transforming lives

Every gift you give helps change lives for people in some of the world's poorest countries. Since our work began, your donations have helped to provide over 9 million cataract operations and distribute over 1 billion treatments to prevent debilitating diseases such as trachoma and river blindness. Our donors have also helped us to support more than 380,000 people with disabilities, enabling them to live fuller and more independent lives.

We think it's money well spent, and we hope you do too.

How to get in touch

If you'd like to find out more about Sightsavers or provide feedback we will be pleased to hear from you. You can also get in touch at any time to check that the data we hold about you is accurate, or to change your communications choices.

Please contact our supporter care team at info@sightsavers.org, or call 01444 446 600.

You can find a copy of this supporter promise on our website at www.sightsavers.org, alongside our other policies, including our supporter privacy policy and donations acceptance policy.

We work with partners in low and middle income countries to eliminate avoidable blindness and promote equal opportunities for people with disabilities.

www.sightsavers.org